

ACEWEB 4 UPDATE INSTRUCTIONS

1. Download the aw4update.zip from our [aceware.com](https://releases.aceware.com) *website:
<https://releases.aceware.com/AW/aw4update.zip>
2. **Unblock the zip file** before unzipping any files from it by right-clicking the zip file, choosing Properties, then clicking the Unblock button.
3. Stop IIS by opening a Command Prompt window then entering at the prompt: IISRESET /Stop
Note: don't close the Command Prompt window because you will need to use it again.
4. Unzip the files in the folders to the following locations:
 - a. ACEweb Folder: unzip the contents into the ACEweb folder (e.g. c:\inetpub\aceweb).
 - b. Wconnect Folder: unzip the contents into the Wconnect folder (e.g. c:\inetpub\wwwroot\wconnect).
 - c. Templates Folder: follow the *Updating Templates* section (next section in this document).
5. In the inetpub\aceweb folder, find the aw4.exe file and double-click it to start it. Then shut it back down. This will initialize any new settings.
6. Restart IIS by entering this at the Command Prompt window prompt: IISRESET /Start
7. Recompile Framework templates (templates with .awp extension): go to the AWAdmin page and click the Compile Framework Pages link. Then click the **All Templates** button.

*You need the Customer credentials to download updates. Contact your ACEware technician if you don't have them.

Updating Templates

- Backup Existing Files: we STRONGLY encourage you to back up your existing files before replacing them with the ones in the aw4update zip (e.g. make a backup of the wconnect folder and its contents).
- Customized Templates: templates in the zip have default elements. If you customized your current copy of a template, you must re-apply that customization after updating the specified template.

Templates Folder - Update your template if the file in the zip's Templates folder is newer than the copy in your Templates folder (e.g. wwwroot\wconnect\ace). Or—if your ACEware technician advises you to update it.

Note: the zip may also contain new templates – add those to the Templates folder.

If you have Alternate Interfaces:

- Update PRG/FXP Files: unzip all the files from the Aceweb\aceweb folder in the update zip into your awpX folders in inetpub\aceweb\aceweb\. E.g. unzip from aw4awupdate.zip\Aceweb\aceweb into inetpub\Aceweb\aceweb\awp1 folder. This step must be completed for all alternate interfaces you have.
- You may need to update other templates in your Alternate Interface folders. Update your Alternate Interface template if the file in the zip's Templates folder is newer than your copy.
- The Debugviewer.awp file only needs to be in your main interface Templates folder (e.g.\wconnect\ace).
- Step 7 of Update instructions: this step must be completed for each Alternate Interface. The Compile Framework Pages link for the Alternate Interface will have the appropriate script map e.g. awpcompiler.[awp1](#).